



FEMA

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News Release

Mobile Disaster Recovery Center Opening in Charlton County Oct. 7

BRUNSWICK, Ga. – A GEMA/FEMA mobile Disaster Recovery Center (DRC) will open at 8 a.m. Saturday, Oct. 7, to assist Hurricane Irma survivors in Charlton County. The center will be staffed by representatives of the Georgia Emergency Management Agency, the Federal Emergency Management Agency and the U.S. Small Business Administration (SBA).

The center will be located at:

**426 Rosa Parks Rd.
Folkston, GA 31537**

Hours of operation:

The mobile DRC will be open 8 a.m. to 6 p.m. daily beginning Saturday, Oct. 7.

Survivors do not need to go to a DRC to register with FEMA. In fact, survivors are encouraged to register before visiting a DRC if possible.

DRCs are accessible facilities survivors can visit to meet face-to-face with representatives from the GEMA, FEMA, SBA, and other recovery partners. When visiting a DRC, survivors can:

- Check on the status of your application,
- Ask questions about a FEMA determination letter and how to appeal a decision by FEMA,
- Get help applying for SBA disaster loans,
- Ask questions about flood insurance and hazard mitigation techniques

The quickest way to apply for federal assistance is online at www.DisasterAssistance.gov or through the [FEMA mobile app](#).

Survivors may also apply by phone at **800-621-3362** (voice, 711 or VRS) or **800-462-7585** (TTY). **Lines may be busy. Try calling in the morning or evening when call volume may be lower.** The toll-free numbers are open from **7 a.m. to 11 p.m. ET, seven days a week.**

The deadline to register with FEMA and complete and submit SBA disaster loans in Georgia is Nov. 14.

The SBA offers low-interest, long-term disaster loans for homeowners, renters, businesses of all sizes and private nonprofits.

Survivors who are referred to SBA by FEMA should complete the loan application even if they do not plan to accept a loan. It is a step in the federal disaster assistance process. Those who do not qualify for a disaster home loan may become eligible for other grant assistance from FEMA. Loans do not have to be accepted if offered.

Survivors may apply online using the Electronic Loan Application (ELA) via SBA's secure website at <https://disasterloan.sba.gov/ela>. Loan applications can also be downloaded from www.sba.gov.

Additional information on the disaster loan program may be obtained by:

- Calling SBA's Customer Service Center at **800-659-2955 (800-877-8339 for the deaf and hard-of-hearing)**
- Sending an email to DisasterCustomerService@sba.gov.

FEMA Individual Assistance is designed to help survivors with immediate essential needs, housing repairs to make their homes safe, sanitary and functional, and temporary rental assistance so they can find a safe place to live until their homes are repaired or until they find other permanent housing options. After insurance, SBA disaster loans are the largest source of rebuilding funds. Many survivors may have additional needs beyond what can be provided by FEMA programs. FEMA works closely with state, federal, faith-based and voluntary agency partners to help match survivors who have remaining needs with other sources of assistance.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards. Follow us on Twitter at <https://twitter.com/femaregion4> and the FEMA Blog at <http://blog.fema.gov>.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps homeowners, renters, businesses of all sizes, and private non-profit organizations fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's Web site at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.